

DISCOVER ALASKA

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Tour Participant Agreement TERMS & CONDITIONS

The making of payments to Discover Alaska constitutes your acceptance of the following terms and conditions:

www.DiscoverAlaska.biz
For More Information
& Online Reservations

800-624-7718

DOCUMENTS REQUIRED: Valid Passport required for U.S. Citizens. Must be valid for 6 months after disembarkment.

RESPONSIBILITIES: Discover Alaska Inc. ("Discover Alaska") is acting solely as an agent for supplier(s) identified on accompanying documents in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this agency. All arrangements for transport, accommodation and services are made upon the express condition that Discover Alaska and any sponsoring organization, shall not be liable for any direct, indirect, consequential, or incidental damage, injury, loss, accident, delay, or irregularity of any kind occasioned by reason of any act or omission beyond its control, including without limitation, any act of negligence or breach of contract of any third party such as airlines, cruise lines, bus companies, tour operators, facilities, guest speakers, trains, hotels, restaurants, ground handlers, etc. who is to or does supply any goods or services for the tour. Discover Alaska is not responsible for any losses or expenses relating to or due to delay or changes in schedule, loss or delay of luggage, overbooking of accommodations, default of any third parties, sickness, weather, strikes, acts of God, acts of terrorism, force majeure, war, quarantine, criminal activity or for any other causes beyond its control. Rates and Itinerary shown on any form of media were in effect at the time of production; however Discover Alaska reserves the right to withdraw any tour to

make any rate and itinerary changes as necessary and without prior notice. Unless otherwise noted, prices are per person based on double occupancy, and do not include port taxes, service charges or airfare and related government taxes. Airfare is not ticketed until full payment is received and will be charged at the prevailing rate at that time. Published rates are only guidelines and subject to change. Taxes and fuel surcharges are beyond our control and are also subject to change. If less than 60 cabins are booked on a departure, that trip may be hosted by Holland America staff in lieu of Discover Alaska's Tour Manager.

PAYMENT & CANCELLATIONS: Payment in full must be received at least 75 days prior to departure. We reserve the right to treat a booking as cancelled if the balance is not paid on time. There is a \$150.00 non-refundable administration fee per person upon cancellation regardless of insurance purchased. In addition, cancellations are subject to penalties established by the cruise lines, airlines, hotels, etc. Please note: All cancellations must be made in writing to Discover Alaska. Cancellation insurance is highly recommended. Cancellation insurance may not cover the entire cruise and land package. Currently, Holland America Line cancellation penalties are as follows: cancellations made 75 to 57 days prior to departure incur charges equal to deposit requirement, 56 to 29 days a 50% penalty, 28 to 16 days a 75% penalty, a 100% penalty of gross fare (no refund) is given to cancellations made 15

days or less (including no shows) prior to the departure.

The cancellation policy of the cruise line may be subject to change. Discover Alaska is not responsible for any losses or additional losses that the traveler may sustain due to changes in policy. Please note that a cruise line's specific refund may only be based on the cruise fare and not the entire cruise/tour package paid by you and supplied by Discover Alaska. As such, there are no refunds above and beyond the refunds paid by the cruise line, and traveler hereby expressly waives same. If you wish to change any details of your booking, we will do our best to help you. In such cases, a change fee of up to \$100.00 per person may apply. Optional travel insurance is not refundable.

YOUR AGREEMENT: JURISDICTION AND VENUE

It is agreed by and between the customer and Discover Alaska that all disputes and matters whatsoever arising under, in connection with or incident to this Agreement and any part of the trip whatsoever shall be litigated, if at all, in and before a Court and/or Arbitrator located at 520 King Street, Alexandria, VA (or within Alexandria, VA) to the exclusion of the Courts of any other state or country. The payment of a deposit for this tour by the person or persons making such deposits shall be deemed to be an acceptance by each of them of all of the terms and conditions of the Agreement. Changes in the terms and conditions of the Tour Participant Agreement can be made only in writing signed by the president of VanGuard.

Travel with the Alaska Experts. Over 40 years of satisfied Alaska travelers! Discover Alaska has been a Centurion Travel Company for 15 straight years, selected by Holland America as one of America's leading travel companies having special expertise with their ships, programs, services, and facilities.